



RUSKIN TITUS INDIA PRIVATE LIMITED

**Rect.No.27 Killa/Kh.No.1 & Rect.No.28 Killa/Kh.No.5 Village Malpura, Delhi-Jaipur
National Highway, Dharuhera, Haryana, India - 123106.**

Warranty Certificate



- 1 Any part, assembly, or portion thereof found to be defective within one (1) year from the date of commissioning, or within eighteen (18) months from the date of shipment from our factory, whichever occurs first, will be repaired or replaced Free On-Board (F.O.B.) at the factory, unless expressly stated otherwise in the Company's publications or literature.
- 2 A one (1) year limited warranty applies to all Ruskin® branded products. Any component found to be defective during the warranty period will be repaired, or replaced, at RUSKIN sole option when returned to the factory, with prepaid transportation. Motors are warranted by the motor manufacturer for a period of one (1) year. This warranty does not cover labor costs associated with troubleshooting, removal, or installation. Ruskin shall not be liable for any consequential, punitive, or incidental damages resulting from use, repair, or operation of any product. This warranty is exclusive, and is in lieu of all other warranties, whether written, oral, or implied, including the warranty of merchantability and the warranty of fitness for a particular purpose.
- 3 Before any test may be used to evaluate the Products, the Buyer must: (i) provide the Seller with reasonable written notification of the test, (ii) permit the Seller to be present during the test, and (iii) receive Seller's consent to the conditions of the test, which consent will not be unreasonably withheld. If a test is conducted on the Products without the Seller's consent to the conditions of the test, this limited warranty shall be void.
- 4 Product warranty applicable with wooden packaging only. If the customer requests shipment of the product without wooden packaging, the warranty shall not be applicable.
- 5 This warranty is applicable for domestic customers only; for international customers, the distributor is responsible for warranty claims.
- 6 Service charge will apply, if there is no invoice number/purchase order mentioned for the complaint.



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- 9 The foregoing limited warranty does not apply to:
 - i. consumable products and components (e.g., batteries, filters, belts, and kits).
 - ii. products subjected to misuse, neglect, accident, or improper installation.
 - iii. products damaged by disasters (e.g., fire, flood, wind, earthquake, or lightning) or other causes beyond the control of the Seller (e.g., excessive voltage, mechanical shock, or water damage);
 - iv. products whose defects have been caused by alterations or repairs performed by anyone other than the Seller or Seller's authorized representatives;
 - v. normal wear and tear;
 - vi. products not manufactured by the Seller or not bearing its nameplate ("Other Equipment");
 - vii. any products manufactured or customized according to the Buyer's specifications;
 - viii. products for which the Buyer cannot reasonably provide evidence of having been stored, installed, operated, used, or maintained in compliance with the Seller's published specifications and instructions;
 - ix. products purchased from sources other than a Seller-authorized channel;
 - x. products that are subject to a separate written warranty ("Other Warranty") accompanying the products, included in the applicable product documentation, or set forth in the applicable product price list (which Other Warranty shall govern).

Other products may be covered by warranties provided by other manufacturers, suppliers, or publishers, which the Seller may assign or pass through to the Buyer, without recourse to the Seller, to the extent permitted by such other manufacturers, suppliers, or publishers.